

# returns information.



Please tell us if you would like a **Refund** or **Exchange** by ticking the applicable box below.



Pack your return parcel well with appropriate packaging material – you can even use the original packaging.



Don't forget to include this form with your return parcel

**Return to:** Bracklesham Boardriders  
2 Azara Parade  
Bracklesham Lane  
Chichester  
West Sussex  
PO20 8HP

<b>ORDER DATE</b>	<input type="text"/>	<b>ORDER NUMBER</b>	<input type="text"/>	<b>CUSTOMER NAME</b>	<input type="text"/>
-------------------	----------------------	---------------------	----------------------	----------------------	----------------------

QTY	PRODUCT CODE	DESCRIPTION	REFUND OR EXCHANGE	REPLACEMENT SIZE	REPLACEMENT COLOUR	REASON CODE	REASON FOR REFUND OR EXCHANGE CODE
<input type="checkbox"/>			<input type="checkbox"/>				1. DOESN'T FIT PROPERLY 2. POOR QUALITY 3. STYLE DOESN'T SUIT 4. ARRIVED TOO LATE 5. NOT AS EXPECTED 6. UNWANTED GIFT 7. ITEM FAULTY
<input type="checkbox"/>			<input type="checkbox"/>				
<input type="checkbox"/>			<input type="checkbox"/>				
<input type="checkbox"/>			<input type="checkbox"/>				
<input type="checkbox"/>			<input type="checkbox"/>				

Did you receive an incorrect item? Please fill this section:

PRODUCT ORDERED	PRODUCT RECEIVED	REFUND ✓	EXCHANGE ✓
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="text"/>	<input type="text"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Please Note:** Failure to follow this process may cause delays in processing your return.

This returns policy does not affect your statutory rights. Please ensure you return the goods in their original condition within 28 days of them arriving with you. The returned goods are your responsibility until they are delivered to our returns department.